# INSURANCE TRUST ACCOUNT SERVICE M

TO INDEPENDENT P&C INSURANCE AGENCIES

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# CONCEPT OF TRUST ACCOUNT OUTSOURCING TECHNOLOGY TM

SALES & SERVICE



Client Management
Marketing
Underwriting
Form Management
Rating
Submittals
Claims

1. Agency
Continues to Sell
and Service & Do
General
Accounting

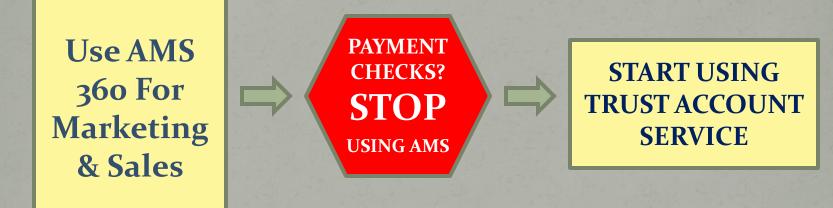
GENERAL LEDGER
ACCOUNTING

2. Paulmar
Manages Trust
Account:
Premium Receipts
& Disbursements

TRUST
ACCOUNT
SERVICE TM

### **AMS USERS**

#### SWITCH TO A MORE EFFICIENT BUSINESS MODEL!



FOR GLACCOUNTING USE EITHER AMS 360 OR QUICK BOOKS

# **SCOPE OF SERVICE**

Receivables & Bank Deposits

**Commission Income** 

**Company Remittance** 

Return Premiums Cash & Credit
Premium
Refunds

Direct Bill Commission

**Producer Commission** 

Personal Funds Production & Financial Solvency Reports

# **WORKLOAD REDUCTION** THROUGH OUTSOURCING

**CSRs** 

.... 25% to 30%

Bookkeepers .... 70% or More

**Producers** 

.... 10% to 15%

Managers

.... 10% to 15%



# **USE OF WORKLOAD REDUCTION**

### **Agency Management Options:**

- Reduce Payroll Expenses
- Grow Agency Business by up to 25% with no Additional Payroll



### **SOURCE OF ECONOMIC ADVANTAGE**

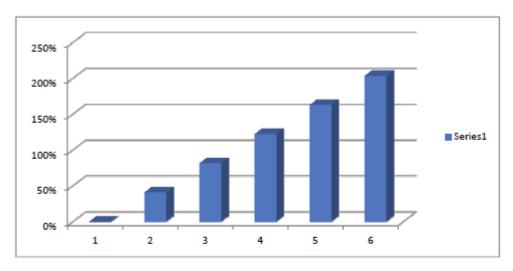
**Increasing Sales With No Additional Payroll Expenses** 

<ul> <li>Sales Expenses</li> </ul>	
Sales Commission	30%
Other Sales Expenses	5%
<ul> <li>Profit on Additional Sales</li> </ul>	
Commission Income From Addl Sales	\$100
Related Expenses 35%	(\$35)
Profit From Additional Sales	\$65
<ul> <li>Profit Margin on Additional Sales</li> </ul>	65%
<ul> <li>Current Profit Margin (Average)</li> </ul>	8%
• Overall Profit Margin (Estimated)	19.4%



#### **OUTSOURCING ECONOMIC ADVANTAGE**

\$10.0 Million Annual Premium Agency



#### **ADDITIONAL PROFIT AS % OF CURRENT PROFIT**

	Sales	Additional
	Increase*	Profit
1	0%	0%
2	5.0%	41%
3	10.0%	81%
4	15.0%	122%
5	20.0%	163%
6	25.0%	203%

(\*) With no additional payroll expenses

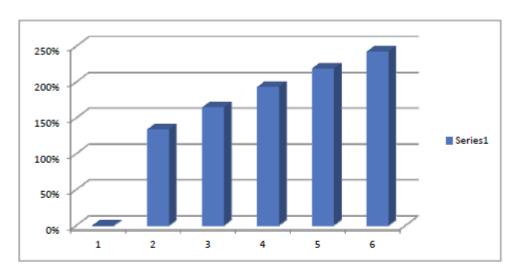
Current commission rate = 12.6%; Current Profit Margin=8%

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#### **OUTSOURCING ECONOMIC ADVANTAGE**

\$10.0 Million Annual Premium Agency



#### PROFIT MARGIN INCREASE

	Sales	Profit Margin
	Increase*	Increase
1	0%	0%
2	5.0%	134%
3	10.0%	165%
4	<b>15.0</b> %	193%
5	20.0%	219%
6	25.0%	243%

(\*) With no additional payroll expenses

Current commission rate = 12.6%; Current Profit Margin=8%

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#### OTHER OUTSOURCING BENEFITS

Accurate Data & Accounting Records

Full Control Over Premium Dollars Reliable Production Reports

Unique Financial Solvency Reporting Guaranteed Fiduciary Compliance

Peace of Mind for Agency Owners

Focus on Sales & Service More Efficient Workflow

Superior Agency Valuation

## **DEPLOYMENT OPTIONS**

- Dedicated Computer on Agency Premises
  - Agency Saves Source Docs in Trust Account Folder
  - Paulmar Enters Data & Performs Management Functions Remotely
  - 24/7 Operation Using the Internet
- Service Deployed in the Cloud
  - Data & Software Application Reside on Remote Server
  - Identical Service Operation